



Chat Now Stats – Nov 2017

Date	Total	Missed	% Missed	Comments	 % Pos	 % Neg
Jan-17	591	67	11	133	81	19
Feb-17	577	52	9	150	87	13
Mar-17	753	56	7	181	87	13
April-17	788	41	5.2	199	88	12
May-17	862	50	5.8	231	88	12
June-17	797	48	6	185	88	12
July-17	943	38	4	233	90	10
August 17	879	27	3	257	88	12
Sept 17	1044	16	1.5	283	89	11
Oct 17	1067	9	.8	314	91	9
Nov 17	1008	10	1	299	88	10