

AA Service News

Autumn 2020 / Digital Only Edition

No.184

From the General Service Office of Great Britain

<u>CONTENTS</u>

Concept V / Checklist

AA Service News Announcement

Letter from the Conference Steering Committee

Letter from the General Service Board

2020 Membership Survey

House of Commons AA Awareness Event / NEW DATE

Twelve Stepping Newcomers by Phone and Online

"Where to Find" Information Proposal for the Pandemic

"Modem to Modem" – A YPLO Report

"What's in a Word?" / By a GSB Non-Alcoholic Trustee

GSB Sub-Committee Vacancies:

* Calendar and Diary Editor * Roundabout Link Liaison Officer (NEW POSITION!)

* Young People's * Telephones * Public Information * Probation *

* Health * Employment * Electronic Communications *

* Archives * 75th Anniversary Convention *

In Memoriam

Tradition Seven

Twelve Concepts. Personal Checklist. Following the General Service Conference recommendation in 2006, the original Twelve Concepts Checklist was adapted to reflect the structure of the Fellowship in Great Britain and approved by Conference in 2007:

While this checklist is intended as a starting point for discussion by groups, intergroups or regions, individual AA members may find it useful — in addition to our co-founder Bill W's writings, a service sponsor if you have one, and reflection on your own service experience.

Additional information about the Concepts can be found in *The AA Service Manual / Twelve Concepts for World Service* and *The Twelve Concepts (GB) Illustrated* pamphlet. (The Concepts stated here are in the short form.)

CONCEPT V

Throughout our structure, a traditional "Right of Appeal" ought to prevail, so that minority opinion will be heard and personal grievances receive careful consideration.

- Do we encourage the minority opinion, the "Right of Appeal", at our home group, intergroup and regional meetings, and at Conference?
- What does our group accept as "substantial unanimity"?
- Has our group experienced the "tyranny of the majority" or the "tyranny of the minority"?
- Does our group understand the importance of all points of view being heard before a vote is taken?

AA Service News Autumn 2020 Edition is digital only

Due to the continuing situation with COVID-19, the Autumn 2020 Edition of *AA Service News* is being made available only as a digital version.

Share Your Service Experience!

AA Service News

Contributions regarding service in the Fellowship are welcomed from all areas – individuals, groups, intergroups, regions, Sub Committees, GSB.

AA Service News is published in early March, June, September and December each year with deadline dates of the last Friday of January, the last Friday of April, the last Friday of July and the last Friday of October. The General Service Conference report is published each year in the summer issue and Questions and Topics for the following year's Conference in the winter edition.

Please send your service related articles to: editor.aasn@aamail.org

What's Happening in Your Intergroup and Region?

Are you sending in your region and intergroup Minutes and Agendas to *aainformation@gsoqb.org.uk*?

Letter from the Conference Steering Committee: The 2020 General Service Conference

Dear All.

Thanks to all who voted your conscience regarding the options on how to run the 55th Alcoholics Anonymous General Service Conference, originally scheduled for April of this year.

As the Steering Committee for Conference we're committed to maintaining the Service, Unity and Recovery of the Fellowship.

The pandemic caused by COVID-19 has had an unprecedented impact across the country and we're grateful for your continued support as we plan how best to fulfil Conference requirements, whilst protecting everyone's safety.

We're writing to you today

- to confirm the outcome of the vote
- to update you on our plans for running the 2020 Conference; and
- to advise you of our contingency plan, should the pandemic continue to require social distancing into 2021.

Vote

The General Service Office (GSO) contacted the 91 Conference delegates and asked them to choose between a) rolling the 2020 Conference over into April 2021 or b) holding a virtual Conference in October. The result of the vote was:

- 53 in favour of rolling Conference over to April 2021
- 26 in favour of a virtual Conference
- 12 abstentions.

Running Conference

Thanks again. This gives us a clear mandate for planning Conference 2020.

We're now planning on the basis that we'll run the 2020 Conference during the dates set aside for the 2021 Conference. We're also looking at whether we can fulfil Conference requirements – Conference questions; Board Updates to the Fellowship; literature and video approval – for both 2020 and 2021 Conferences at the same time. As we do this we're receiving guidance from the GSO to make sure that we continue to operate within our authority. We'll seek approval from you on any further decisions which require delegate approval.

One of the key activities for the General Service Conference is to answer Conference questions. We're currently looking at whether Conference can address questions for both 2020 and 2021 at the same time. With this in mind, we'd ask for your support, and for you to work with your regions, to keep questions submitted for 2021 Conference to a minimum. This will give us a better chance of being able to fulfil Conference requirements without having to organise two separate Conferences in 2021.

Contingency Planning

While we hope that we're all able to come together in York in April next year we must consider the possibility that the impact of COVID-19 will prevent this. We'll continue to monitor the situation and follow government guidance. If it becomes clear that it won't be possible to hold Conference in York in April 2021 then we'll revisit the feasibility of a virtual Conference. There are examples of this having been run by AA in other countries and we're confident that this is something we can organise successfully. If restrictions continue we'd expect to make a decision on this at some point in January.

We'll continue to keep you informed as we make progress with our planning.

Yours in service,

General Service Conference Steering Committee

Helping Newcomers Find Their First AA Meeting: A Letter from the General Service Board

From: General Service Board

SUBJECT: Helping Newcomers find their first AA Meeting

Hi,

In these rapidly changing times, AA members doing service from their homes are currently providing details of AA meetings to **over 1,500 newcomers each month.** Members of the Online Response Team (replying to help emails) or Chat Now Responders (replying via instant chat on the main AA website) are totally reliant on the AA Meeting Finder for this purpose.

If your group is not listed in the AA Meeting Finder, the details cannot be provided to the newcomer.

Many more newcomers will use the Meeting Finder directly without asking for help first. The Meeting Finder is being used over 10,000 times per month and Telephone responders may also rely on it, especially when taking calls from newcomers from outside their local area.

This is therefore a reminder to all AA groups to please provide (up to date) meeting details to the General Service Office who will update the Meeting Finder Either use the online form here: https://www.alcoholics-anonymous.org.uk/AA-Meetings/Submit-Your-Meeting-Information-(Pink-Form)

Or, if your meeting has moved online or is open again having been closed during lockdown, and to make any other changes to your listing, don't complete a Pink Form, just email groupinformation@gsogb.org.uk

Please also let us know if a meeting is no longer available, even if it was an online only meeting. Newcomers particularly can be frustrated if, after overcoming any initial hesitation to attend an AA meeting, they find it is closed when they get there. Information and suggestions for groups considering starting up again is available here: https://www.alcoholics-anonymous.org.uk/Members/Coronavirus-News

Yours in Fellowship,

Nigel P – Chair, General Service Board

2020 Membership Survey

Adapting to Uncertainty - 2020 Membership Survey Roll-out

Never before since the founding of AA has anything tested our fundamental approach to recovery like the coronavirus pandemic. Meeting another alcoholic and sharing experience, strength and hope is a cornerstone of our recovery.

But today thousands of us cannot safely attend AA meetings in person. Yet we know what eventually happens to people who don't attend meetings.

COPING WITH COVID-19

The Fellowship in GB and continental Europe has responded to the COVID-19 pandemic in astonishing ways. We need to capture these actions so we can adapt and overcome the challenges this pandemic presents to our Fellowship and program of recovery.

Every five years our Fellowship undertakes a membership-wide Survey. Providentially, the next Survey was planned for May and July 2020. Previous surveys (2005, 2010, 2015) were done by post mail to Groups and individual members. But the reality of COVID-19 restrictions on face to face meetings make this impossible.

HOW IT WORKS

Consequently, the 2020 Survey will be distributed and results collected exclusively online using email, websites, etc. If anyone wants a paper version, they can download, print and mail it back. Questions relating to COVID-19 will appear in each phase.

Phase 1: Groups' Survey (Secretaries/GSRs)

Phase One targets +-250 Groups' members. Groups will be selected by the marketing research company, Marketing Means Ltd, using a stratified random sample system to accurately represent Group sizes and geographical locations in all AA Regions.

Phase 2: Members' Survey

All members of the +-250 Groups selected in Phase 1 will be invited to complete an individual AA member questionnaire. The online Survey will use primarily single (Y/N) and rating scale (1-5) clickable answer choices. It will also have an open-ended question so members can provide feedback in their own words.

The questionnaires have varied over the years but overall the content has been very similar in ascertaining:

- demographics of membership in AA (age, gender & occupation for social class)
- length of membership in AA
- length of sobriety
- frequency of attending AA group meetings
- how members first heard of AA.

HOW YOU CAN HELP

In late summer - possibly autumn, every Group registered with GSO will receive an email with a link to survey questions specific for AA Groups. It's critical each Group's Secretary (or GSR/Chairperson) completes the Group survey questions and submits their answers which enables Phase 2 Survey to proceed. Identities of all AA members will remain anonymous.

- 1. Check that your Group is registered with GSO (pink slip;-).
- 2. Check that your Group's rep received the Group Survey questionnaire.
- 3. Confirm that your Group's rep submitted responses to the Group Survey questionnaire.
- Once Group Survey responses are tabulated, individual members of those Groups will be invited to answer the Members' questionnaire. If you are selected for Members' Survey, be sure to complete your questionnaire ASAP.

DEALING WITH UNCERTAINTY

Uncertainty may be the new normal for months, possibly even years to come. But we are certain, with your help, the 2020 Survey can gather important information for our individual recoveries and data our leaders can use to make sound decisions on our behalf. The Survey results also can be used to provide professionals with a better understanding of our Fellowship and the solution we offer for recovery from alcoholism.

CARRY THE MESSAGE

The General Service Board (GSB) of AA GB has conducted a survey of the Fellowship every five years since 1972. Its aim has been:

- Fulfil our Primary Purpose in the most effective ways, reaching and benefitting the still suffering alcoholic.
- Learn about the trends in membership characteristics of the Fellowship.
- Estimate the number of members in the Fellowship.
- Inform our membership, Conference and GSB regarding the best use of resources.
- Communicate survey results with professionals and the Fellowship.

For the first time (and hopefully the last), the Survey will include questions relating to the COVID-19 pandemic.

It will also include a question about 'Service to Others in Sobriety' (SOS) and provide for free text responses to make any comments or suggestions.

We trust everyone who can participate in this important event will assist us in carrying the message to both those inside and outside our 'rooms.' Questions? Send via email to trustee.easternregion@gsogb.org.uk

2020 Survey Sub Committee

House of Commons AA Awareness Event / Westminster

Westminster Alcoholics Anonymous Awareness for Professionals Event

NEW DATE - 11th MAY 2021 at 10am

Please help us publicise this event among professionals in your area who would benefit from learning about Alcoholics Anonymous, and how to signpost people to AA.

The event will be held on the morning of 11th May 2021, at Portcullis House, Westminster.

This year it is being held during working hours, 10.00 am to 12.30 pm, rather than an evening.

The event is to raise awareness among Professionals of how AA works and how to facilitate engagement. It is open to all those working in the health and well-being fields, social sphere and criminal justice system.

Please tell your local professional contacts about the event and let us know contact details of those interested in receiving an invite. Ideally, we will invite professionals in positions of influence in their fields. There may well be other potential invitees, all health and well-being workers, social & criminal justice system professionals and students are good to be invited.

Please help us compile a list of invitees, with the

- professional's name,
- job title and
- organisation /place of work
- email address.

Invites will be sent out via Eventbrite e-mail in due course.

Please send contact details of potential invitees to:

sophie.perring@gsogb.org.uk

As you know, places are limited, costs are kept to a minimum, and budgeted to cover as many external professionals as possible, so this is not a general event for AA members. If you are both an AA member and a professional in the field, please free up places by encouraging your colleagues who are not already very familiar with AA to come along.

Many thanks for your help.

Westminster Parliamentary Event Committee

Louise F, Public Information Sub Committee member, pi5.sc@aamail.org

Carrying the Message During the Lockdown(s): Part Two

<u>EDITOR'S NOTE</u>: In the Summer 2020 Edition of AA Service News included articles from groups sharing experiences in carrying the message during the pandemic.

Some additional articles have come in from Trusted Servants involved in service beyond the group level. Following is a letter from the Telephones Liaison Officer (TLO) for the Severn Intergroup and another from an AA who works with the Fenland Intergroup on the 'Where to Find'.

Severn Intergroup: Twelfth Stepping Newcomers by Phone and Online

During the lockdown as a result of the COVID-19 epidemic we at Severn intergroup had to re-assess how we deal with 12th-Stepping with both people phoning the helpline and newcomers in the meetings. The existing practices are no longer practical, as the fundamental part of 12th-Stepping is face to face contact and then accompanying the newcomer to their first meeting. This needed a new approach so the thought was that a 12th-Stepper, if they wished to do so, would make contact with the newcomer over the telephone, and then take on almost a sponsor roll helping the individual set up and attend their first meeting which would be an online meeting. Not only that but the 12th-Stepper would also make regular contact with the newcomer until they could be taken to their first proper meeting and allow the process to resume naturally as it has done over the last few decades.

The first thing we had to do is call all of the existing 12th-Steppers and ask them if they were going to be OK taking on this responsibility, as there is a lot more work involved for them than with the previous way. So, to do this we needed some people to volunteer to call all of the people who are registered on the 12th-Step list asking them all individually and compiling a new list of 12th-Steppers — one list for men and one for women. Within those lists it was also important to break down into areas such as towns and cities. The purpose for this is we would try and match up 12th-Steppers with people in their local area, so they can go to their first real meeting together once the lockdown ends. We also announced at all meetings that we were looking for 12th-Steppers to add to the list. (There was no shortage of volunteers.)

Once we had this lovely list of 12th-Steppers, we then needed some service volunteers to look after the list. We presently have two volunteers who look after this list. The main reason we have two people to look after the list and do not distribute it is because people tend to call on the same people all of the time. This means that very quickly the strain on individuals could become unmanageable, especially when the person who is being sponsored may require more and more attention as they grow within the Fellowship. Having someone look after the list would ensure that everyone who volunteers will get an opportunity to 12th-Step and they get looked after in the correct areas.

This process was then posted out to all telephone responders asking that if anyone calls the helpline requiring a 12th-Stepper then to call one of the volunteers, who are looking after the 12th-Step lists and pass the details on, who in turn will then contact the next person on the 12th-Step lists who will then contact the person requiring 12th-Stepping, looking after them until the meetings can resume.

So far this has been extremely successful as for many people the telephone lines are the only way they can get the help they need. The only problem with the telephone lines at the moment is if someone callers from a mobile number their call could end up being picked up anywhere in the country, but if they call via a landline they come straight through to the correct intergroup. This does cause a delay in getting those who need help now. Even to the point it may be worth only advertising the local number and losing the national number altogether as it used to be in the early days?

Amazingly we are seeing new people introduced to the online rooms and staying with the help of the 12th-Stepping volunteers and telephone responders. This and things like this are vitally important to the future of AA as we all come to understand the newcomer is the most important person in the room.

As far as online meetings go, we have sent out emails to all GSRs outlining the benefits of this list with the contact details of the volunteers looking after the list, suggesting that at the beginning of the meeting the Secretary ask if there are any newcomers at the meeting and if so could they make themselves known either publicly or privately. Once this is done they can be asked if they can stay behind or be privately messaged. A few basic details can be taken for later contact from a 12th-Stepper volunteer.

I hope this can be of help. It never ceases to amaze me the love, fellowship and service that people are prepared to give; this has all been made possible with the hard work love and service that comes from the Fellowship of AA.

YIF, Travis – TLO Severn intergroup

"Where to Find" Information During the Pandemic: A Proposal from a Member of Fenland Intergroup

A Proposal for dealing with "Where to Find" ("WTF") information during the ongoing Coronavirus situation

Prior to taking on this job I gave it some thought as to how it might best be carried out under the current conditions. Below is how I propose to go about doing things both in regard to online meetings and real-life meetings when they return.

Online Meetings

WTFs have historically, and for good reason, been confidential documents typically distributed only through intergroups and meetings. This confidentiality was an important component of the protection that we afford people approaching the Fellowship for the first time (and indeed the established membership).

However, in recent years we have taken to providing the physical addresses of real-life AA meetings on public facing AA service websites. There is some loss of confidentiality here, but clearly these sites are not of huge public interest, and the fact that this allows up to date information to be readily available to new (and established) members is deemed to outweigh the loss of confidentiality. (Let's face it, a significant amount of effort would be required by a "bad actor" to harvest real-life meeting addresses and then to attend those meetings in person with ulterior motives.)

However, where online meetings are concerned the publication of an online meeting address (such as a Zoom address) on an AA service website means that the risk of mischief is potentially only a mouse click away. A number of meetings have chosen to take that risk.

It is now clear, though, that a significant number of online meetings (my own included) choose not to have their meeting addresses publicly available in this way. It has been suggested that if an online meeting is not prepared to have its address listed on a public facing AA service website then we as an intergroup have no responsibility towards it. This, of course, leaves a vacuum and one of the results of this is that an increasing number of PDF files and social media sites are now beginning to circulate WTF information collected from a variety of sources. Often these combine AA, NA, CA, and OA meetings all in the same PDF. I'm not convinced that this is a good thing.

I personally believe we need to look at alternative ways to disseminate information about those meetings, via recognised AA service channels. The following bullet points outline how this might be done. (Note: this proposed was conceived specifically for the Fenland Intergroup, but a similar process could be developed anywhere.)

- All information regarding online meetings should be directed in the first instance to the local AA service WTF contact (e.g., for Fenland Intergroup, to: wheretofind.fenland@aamail.org).
- Each meeting will be asked to stipulate whether the video conferencing
 access details can be publicly displayed on the local site or mini-site, or
 whether they can only be distributed via the intergroup itself (including to
 the 12th Step list responders).
- The WTF officer will then forward this info to all IG officers and GSRs for distribution to the members. In particular this info will go to the 12th Step list coordinator so that all 12th Step responders have access to information about all online meetings, not just those listed on the website.
- The info for those meetings where permission has been granted for public display will be forwarded to the ECLO officer for subsequent display on the website.
- A mailing list will be set up to allow the membership to subscribe to an email distribution list for the intergroup online WTF.

As government announcements about which venues will be allowed to open and when continue to evolve, it may be that some real-life meetings will be able to restart sooner than others, while operating social distancing rules. (Some already have.) It may be that some previous venues will be deemed as not suitable, either by ourselves or by the building's landlord. Whichever way it is clear that currently many real-life meetings are still closed and that they will almost certainly reopen in a staggered, unstructured way, possibly over a significant period of time.

Real-Life (RL) Meetings

As meetings re-open it will be key that up to date reliable information is available as quickly as possible to the membership. In such a rapidly changing situation it will be pointless to create printed copies of the WTF to distribute via intergroup meetings. I suggest therefore that the WTF for RL meetings for the foreseeable future be distributed via the intergroup as a PDF document – initially via email to all intergroup officers and GSRs and then to a mailing list of all those who register an interest in receiving this info. (See above). This means that it would be possible to update and distribute all changes and new openings almost as quickly as they happen.

Lea N, "Where to Find", Fenland Intergroup

"Modem to Modem" - A YPLO Report

My name is Amy and I'm an alcoholic. Having recently moved to Leicester, one of the first things on my agenda was to visit the local intergroup to see what service opportunities were available. I attended, and to my excitement, I found out that the position of the Young Peoples Liaison Officer (YPLO) was vacant. Having come into Alcoholics Anonymous in my twenties, it was a position I was passionate about.

I attended three consecutive intergroups and I was voted in. Yay! However, my service started and so did the coronavirus.

Well... what has recovery taught me? There is a solution!

Zoom meetings (and meetings on other online platforms*) appeared and there was an opportunity to create a young person's mini convention. I asked people to share from my hometown and friends I had met at international conventions. I advertised the event with AA directly and contacted Young Peoples Liaisons Officers in various areas of the country to advertise the event. I sent the details to all my fellows and advertised it on social media.

I had 60 people attend and there were a lot of positive comments from people who attended. People have commented that young person's events are not always well attended in some areas of the country; therefore, this has given people a place to go where they do not feel alone. In addition, there have been many young people who are busy living life and find it hard to get to meetings. With the click of a button they are able to be part of. I knew that this has been the start of something special, so started to think about making this a regular event.

From this I have created a young person's meeting called 'The Socially Distanced Speakers' This will take place on the first Saturday of every month. There will be three main sharers who came into AA under the age of 30 with an opportunity for others to share their experience, strength and hope. When the lockdown has gone, the connections will remain strong.

Zoom and other online meeting platforms have many advantages for the young alcoholic and for all. The costs are low but the benefits are high. This is all inclusive to those who have health conditions, life commitments and brings together people from all over the world. I am thinking about setting up a zoom online workshop to cater to organisations that deal with young people e.g. universities.

I feel proud and extremely excited to embark on such a role! Bill W once wrote a letter to the 12th International Conference of Young People saying that he had found "nothing than greater inspiration than the knowledge that AA, of tomorrow, will be safe, and certainly magnificent, in the keeping of you who the younger generation of AA today!"

Thank God for AA and the internet!

Amy D, YPLO, Leicester

* Editor's Note: Neither Alcoholics Anonymous nor AA Service News endorses any particular online platform or software.

What's in a Word? / A General Service Board NAT Shares

It seems to me that a good place to start in this connection is to look at the *DEFINITION* of "service".

There are, of course, many different definitions available. The one I have chosen is:

"The action of helping or doing work for someone".

Within the Fellowship, it strikes me that whilst the above definition is accurate, "service" equates to so much more for anyone connected with Alcoholics Anonymous. For example, as people give to other(s) through service, I would say that the person giving usually receives proportionately far much more in return.

The above positive benefits which someone might receive in consequence of Service they engage in are many and varied but would, I suggest, often include:

- A stronger Programme of Recovery
- Increased assertiveness
- Improved self-worth
- Enhanced confidence
- Enriched feelings of serenity & contentment

Further, I believe I usually see high levels if humility within folk who do a good amount of service in a selfless manner and, of course, one of the curious things about humility is that the people who have it <u>don't actually know that they have it</u>.

If they think they are humble, they are not!

The wonderful thing about service within the Fellowship is that there is no thought of reward from the people who do this vital work. They do it because they want to put something back in and to help the organisation which, for most, saved their lives, and it is so refreshing in this day and age that there is no price tag attached to any service which AA members deliver.

As the majority of readers will be aware, our Co-Founder, Dr Bob Smith, defined the AA Programme of Recovery in a really concise and brilliant way by describing it in just two words: LOVE and SERVICE. For me it is fascinating that one of the words he chose was <u>service</u> because it is such a crucial part of how Alcoholics Anonymous functions. Indeed, I would say that without service from members, this wonderful Fellowship would not be able to function.

As a Non-Alcoholic "Friend of AA" over the past 25 years or so, I have been happy to help out with various tasks as and when requested to do so by AA Members, and this has included things such as helping with refreshments at meetings, setting up the room, and putting out literature, etc. It has also included collecting guest speakers for PI events and giving folk lifts to and from meetings when Alcoholic Members are unavailable.

Having been appointed to the General Service Board at Conference 2019, I now, of course, have the privilege of carrying out formal Service as part of my role as a Non-Alcoholic Trustee, and just like the previous informal service, this continues to be immensely beneficial to me personally.

The reason I commenced this piece with a definition of "service" was prompted by something a long-time sober friend of mine (Jimmy H) did with me a few years ago. We were sat together at a convention and I mentioned that "love" was such a crucial part of the AA Programme of Recovery, and Jimmy asked me the question: "What is love?"

He went on to ask me what the ingredients of "love" were, and I gave him my ideas which included: patience, generosity, tolerance, being non-judgemental, etc. By the end of this illuminating exercise, I had gained a better understanding of "love" – a word which I previously (and incorrectly) thought I understood!

Jimmy pointed out to me that the Dictionary is a great source for definition of, and clarification on, all words! Further, in a recent catch-up over the phone, he and I were discussing this topic again, and particularly the fact that "not taking offence" is a crucial part of "love". That said, I have to say that I can at times take offence against something or someone, but hopefully at that point forgiveness quickly comes into action – another important ingredient of "love".

Personally, I found the above extremely helpful and it has prompted me to think about various elements of my personal and work life in a more informed way. In particular, I now understand that having a "shared understanding" of a particular word, issue, concept, etc., is extremely important.

Thinking about a "shared understanding" in the context of "service" is thought-provoking for me as a NAT in many ways. For example, service could be as simple as an AA Member attending a meeting regularly and sharing their Experience, Strength and Hope, or it could be someone delivering many, many hours per week via sponsorship, holding a position at group, intergroup, region levels, or on the General Service Board.

Taking the above a little further, and given that sponsorship is a form of service, it seems to me it is crucial that both parties (sponsor and sponsee) have a "shared understanding" of precisely what sponsorship is; otherwise problems could well occur. For example, a new member of the Fellowship might think (incorrectly) that sponsorship is about their sponsor giving them direct advice, or instruction. Therefore, I would say that establishing a "shared understanding" is invaluable.

What's in a word? I guess the answer is probably: A very great deal!

Andrew Wetherell, GSB Non-Alcoholic Trustee

GSB Sub Committee Vacancies

When applying for any of the vacancies below please note that forms are available from Jenny Pryke at GSO, PO Box 1,10 Toft Green, York, YO1 7NJ; 01904 644 026; jennypryke@gsogb.org.uk or in the Document Library (Forms) of the AA (GB) website www.alcoholics-anonymous.org.uk

The Chair, Vice Chair or Secretary of the sponsoring Region or Intergroup must endorse the application by way of a covering letter. The deadline for *ALL* applications is Friday, 16th October, 2020.

If you have questions about the specific responsibilities of service on a General Service Board Sub Committee, please email the relevant General Service Board Trustee below each notice BEFORE or UPON SUBMITTING YOUR APPLICATION.

Thank you!

Fellowship Calendar and Diary Editor Vacancy

Vacancy for Fellowship Calendar and Diary Editor

The Fellowship Calendar and Diary Production Officer is rotating out of post and we need an enthusiastic person to take on this exciting role, continuing production of this important means of carrying the message.

This is a service position for which the candidate must have a minimum of five years sobriety and will be required to attend a minimum of two sub committee meetings per year.

They will be responsible for the preparation and compilation of the Fellowship Calendar and Diary by:

- Sourcing programme materials and quotes
- Gathering, selecting and evaluating photographs submitted by AA members, within agreed timescales
- Supplying all material to printer and liaising with GSO, the Board Trustee and the printer.
- Having some basic photo editing experience and knowledge of Microsoft Office.
- Being familiar with AA's 12 Traditions.

This is a shared post with Roundabout magazine. If the Editor comes from England or Wales, he / she will be attached to the SHARE Editorial Team; if from Scotland then he / she will be attached to the ROUNDABOUT Editorial Team, this is a four / five year term.

A detailed description of duties can be sent on appointment.

If you are interested in this service position, please ring the General Service Office for further details and an application form as soon as possible. A letter of recommendation will be required from your intergroup or region.

The closing date for this position is Friday, 16th October, 2020.

Maxine W, GSB Trustee for SHARE (trustee.northeastregion@gsogb.org.uk)

Roundabout Sub Committee Vacancy / NEW POSITION

ROUNDABOUT SUBCOMMITTEE – VACANCY ROUNDABOUT MAGAZINE NEW & CHALLENGING SERVICE POSITION

The Sub Committee of the Roundabout magazine invites applicants from all Regions of Scotland to join the Editorial Team in this new and challenging role of Link Liaison Officer for a service period of four years. If you consider you have experience and interesting observations, the Editorial Team will work closely with and support and guide the successful applicant.

If you meet the Role requirements, have the time to commit to this service position and a willingness to learn then please complete a Nomination Form [link below].

ROLE REQUIREMENTS

- A minimum of five years continuous sobriety
- A high standard of English literacy
- A working knowledge of computer technology
- A desire and ability to work as part of a team
- Service as a Roundabout Liaison Officer at Group, Intergroup or Regional level would be advantageous
- Flexibility to adapt and assist with other roles within the Editorial Team, as appropriate, and delegated by the Editor

ROLE RESPONSIBILITIES

- The Link Liaison Officer will support the Editorial Team by establishing, and maintaining regular contact with the Group, Intergroup and Regional Roundabout Liaison Officers.
- The Link Liaison Officer will regularly review the Roundabout Magazine web pages and liaise with the Editor and Chairperson to effect changes.
- The Link Liaison Officer will liaise with the Secretary to maintain and update the contact database of Intergroup and Regional Roundabout Liaison Officers.

- The Link Liaison Officer will liaise with the Editorial Team to ensure that they are appraised of the feedback from the Fellowship
- The Link Liaison Officer will liaise with the chairperson to maintain and implement the AA Safeguarding policy within the Roundabout Subcommittee.
- The Link Liaison Officer will present a brief report to each Roundabout Sub Committee meeting.
- The Link Liaison will have a working knowledge of Alcoholics Anonymous'
 12 steps, 12 Traditions, 12 Concepts for World Service and AAGB's Structure
 and Service Guidelines along with Conference Approved Literature

Current nomination forms can be accessed and downloaded from the Roundabout vacancy page or document library of the AAGB Website or by contacting admin.nothernserviceoffice@gsogb.org.uk or phone 041 226 2214. Applications should be forwarded by email to Jenny.Pryke@gsogb.org.uk or posted to Jenny Pryke at The General Service Office of Alcoholics Anonymous, (Great Britain) Limited, PO Box 1, 10 Toft Green, York, YO1 7NJ

The closing date for applications is Friday, 16th October 2020.

If you are interested in becoming a Link Liaison Officer and joining the Editorial team and would like to discuss this new service position further, in the first instance, please contact the Roundabout Trustee at trustee.highlandsregion@gsogb.org.uk

Or on 07823 484 597

Terri S, GSB Trustee for Roundabout

Young People's Sub Committee Vacancies

There are vacancies on the Young People's Sub Committee of the General Service Board

Experience of working as a Young People's Liaison Officer (YPLO) at either intergroup or region level would be an advantage, but is not essential.

The YP sub committee is looking for new members who are enthusiastic about helping and encouraging young people into service within AA. The sub committee meets up to four times a year in York (where accommodation is provided and expenses paid) and also stays in touch by using various forms of technology. The position is for four years.

Main aims are:

- 1. To assist in the recruitment and support of YPLOs at Intergroup and Region levels.
- 2. To support the development and sharing of good practice and review/update literature, media resources and Guidelines (subject to approval).
- 3. To establish and maintain good relationships with professionals and professional bodies.

It is suggested that applicants would fulfil the following criteria:

- 1. A minimum of five years' continuous sobriety, having come to AA aged 30 or under.
- 2. A strong grasp of AA service structure, Guidelines and Traditions.
- 3. Good organisational and communication skills.

The Chair, Vice Chair or Secretary of your region or intergroup must endorse the application by way of covering letter.

If you have any questions contact Sandi A (Young People's Sub Committee trustee) before or upon submitting your application – email address: trustee.southmidlandsregion@gsogb.org.uk

Application forms are available from Region Secretaries, GSO or the AA GB website in the Document Library.

If you have questions, please contact Sandi A (the General Service Board Trustee for the Young People's Sub Committee) <u>BEFORE</u> or <u>UPON SUBMITTING YOUR</u> APPLICATION. Email address below. Thank you!

Sandi A, GSB Trustee for Young People (trustee.southmidlandsregion@gsogb.org.uk)

National Telephones Sub Committee Vacancies

There are vacancies on the National Telephones Sub Committee of the General Service Board

Vacancies exist for new team members. Experience of the telephone service at regional or intergroup level and a willingness to use and be informed about current communication systems would be an advantage. The role may require frequent contact with members involved in the telephone service at all levels of the fellowship.

The telephones sub committee's role is to:

- Maintain the existing telephone system to enable the suffering alcoholic access to a local contact through a single national telephone number, in a manner which is efficient, effective and economic.
- Keep the use and cost of the system under constant review.
- Be involved in all changes to the system and to liaise with the system provider following consultation with regions.
- Investigate any new technology which may be beneficial to the Fellowship's telephone service
- Maintain a constant review of the facilities offered by other service providers.

The team meets four times a year in York and also stays in touch by using various technologies, i.e. email and internet forums. The appointment is for four years and requires a minimum of five years' sobriety with a sound knowledge of AA Traditions and Concepts.

If you have questions about the specific responsibilities of service on the Telephones Sub Committee, please email the General Service Board Trustee below BEFORE or UPON SUBMITTING YOUR APPLICATION. Thank you!

Jonathan P, GSB Trustee for Telephones (trustee.w.bregion@gsogb.org.uk)

Public Information Sub Committee Vacancies

There are vacancies on the Public Information (PI) Sub Committee of the General Service Board.

The PI Sub Committee (PISC) is looking for new members to join a committed team who are passionate about finding innovative ways of passing the message of recovery to the public, professionals and the still suffering alcoholic at a national, regional and group level.

Our primary functions are to:

- Create a consistent message externally that differentiates AA from other bodies.
- Increase awareness of the AA programme with professionals and professional bodies, members of the media, and journalists at national level.
- Offer support and advice to Regional PI committees and liaison officers.
- Provide leadership to the PI network through national projects
 Communicate effectively with the Fellowship.
- Comply with the principles and guidelines of AA.
- Update the PI web site and other PI resources.
- Publish the PI Newsletter and Newsletter for Professionals.

Role requirements are:

- The position is rotational after four years and requires a minimum of five years' sobriety at the time of applying.
- A sound knowledge of the service structure and Traditions of the Fellowship
- To provide guidance on media projects
- To work within PI Sub Committee Terms of Reference
- To attend up to four PI Sub Committee meetings and "teleconference" meetings.

Application forms are available from Region Secretaries, GSO or the AA GB website in the Document Library.

If you have questions about the specific responsibilities of service on the Public Information Sub Committee, please email the General Service Board Trustee below BEFORE or UPON SUBMITTING YOUR APPLICATION. Thank you!

Charles R, GSB Trustee for Public Information

(trustee.southeastregion@gsogb.org.uk)

Probation Sub Committee Vacancy

There is one vacancy on the Probation Sub Committee of the General Service Board.

We have one vacancy on the Probation Sub Committee.

The post requires five years' continuous sobriety and experience at intergroup and region as a minimum. The post is four years in duration and the applicant should be enthusiastic about probation / criminal justice service.

Basic Role Requirements:

- A working knowledge of the Traditions, Concepts and the AA GB service structure are essential
- Willing to work within our Terms of Reference as presented on the AA GB website
- Prepared to attend up to four meetings per year held at GSO York
- Good organisational and communication skills along with the ability to produce written and verbal reports
- The willingness to work as part of a team who are directly responsible to the General Service Board of AA.

Application forms are available from Region Secretaries, GSO or the AA GB website in the Document Library.

If you have questions about the specific responsibilities of service on the Probation Sub Committee, please email the General Service Board Trustee below <u>BEFORE</u> or UPON SUBMITTING YOUR APPLICATION. Thank you!

Maxine W, GSB Trustee for Probation

(trustee.northeastregion@gsogb.org.uk)

Health Sub Committee Vacancy

We currently have two vacancies on the Health Sub Committee for applicants with a minimum of five years' sobriety. The term of the appointment is four years.

Essential requirements:

- Good communication and organisational skills
- An ability to work independently and in a team
- An ability to produce and deliver digital, written and verbal reports
- Proven experience of interaction with and / or delivering presentations to Healthcare Professionals.

Preferable requirements:

- Proven experience at Intergroup and / or Region as a Health Liaison Officer
- A thorough understanding and enthusiasm for the Health Discipline
- Availability to attend Health related Conferences and events, if required
- Prior attendance at AA's annual General Service Conference as a Delegate.

Role and Responsibilities:

- To have a working knowledge of the AA structure and to adhere to the Traditions, Concepts and guidance contained in the AA Service and Structure Handbooks
- To work within the Terms of Reference for the Health Sub Committee (These are available in the Health Discipline area of the AA website.)
- To acquire a thorough understanding of the working relationship between the Health Sub Committee and the General Service Board
- To build and maintain supportive relationships with at least two allocated Regions
- To be mindful of the Traditions, particularly Traditions Six, Eight, Ten and Eleven when interacting with professionals or attending conferences or events
- To maintain communication with conference and event organisers, to ensure that requirements for equipment are met and Health and Safety legislation is adhered to
- To liaise with GSO when ordering literature and equipment for professional conferences and events
- To attend four Health Sub Committee meetings in York each year, giving prior notice to the Trustee of the Health Sub-committee if unable to attend.

Closing date for applications is Friday, 16th October, 2020.

If you have questions about the specific responsibilities of service on the Health Sub Committee, please email the General Service Board Trustee below <u>BEFORE</u> or UPON SUBMITTING YOUR APPLICATION. Thank you!

Terri S, GSB Trustee for Health (trustee.highlandsregion@gsogb.org.uk)

Employment Sub Committee Vacancies

Vacancies for Employment Sub Committee

The Employment Committee is a Sub Committee of The General Service Board of Alcoholics Anonymous.

We have vacancies for new Sub Committee members.

Our Primary Functions are to:

- Create a consistent message externally that differentiates AA from other bodies
- **2.** Establish and maintain good relations with professionals and professional bodies at national level
- **3.** Establish and maintain good relations with employers and companies at national level
- 4. Increase public and professional knowledge of the AA programme
- **5.** Offer support to Regional and Intergroup Liaison Officers
- **6.** Create and maintain and accurate system of record keeping for future officers and events
- 7. Communicate effectively with the Fellowship
- **8.** Comply with the principles and guidelines of AA.

The committee meets up to four times a year in York, although some of the meetings may take the form of telephone conferencing (Skype). Much of the work is done in the interim generally in partnership with the other members of the committee.

The post is subject to rotation after four years.

It is suggested that we follow the following criteria:

- A minimum of five years' continuous sobriety
- A sound knowledge of the AA Structure, Steps, Traditions and Concepts
- Sub committee applicants should be endorsed by the AA structure, i.e., the Chair, Vice Chair or Secretary in their intergroup or region. The serving officer's endorsement should be in the form of a letter attached to the completed nomination form.

Application forms are available from GSO and can also be found in the Document Library on the AA GB website.

If you have questions about the specific responsibilities of service on the Employment Sub Committee, please email the General Service Board Trustee below <u>BEFORE</u> or <u>UPON SUBMITTING YOUR APPLICATION</u>. Thank you!

Mike P, GSB Trustee for Employment (trustee.lrn@gsogb.org.uk)

Electronic Communications Sub Committee Vacancies

There are Vacancies for the Electronic Communications Sub Committee

Can you help carry our message to the still suffering alcoholic?

The Electronic Communications Sub-committee (ECSC) invites members of our Fellowship to join us in the exciting work of using electronic communications to help those who need help, and to keep existing members informed.

Various roles exist within the sub-committee:

- Webmaster supports the website and coordinates new features and changes with the professional web developer.
- Microsite admin assists Region and Intergroup ECLOs with the set up and maintenance of their local websites within the AA-GB site structure.

- Postmaster supports members who use the aamail.org email service, supervising the system, fighting spam etc.
- Filestore admin monitors the use of this secure storage area, ensuring access requests are properly validated.
- The Workplace platform is being trialled by the Board, sub-committees and by a couple of regions. WP Admin supervises the allocation of secure access and assists new users.
- Admins of Online Response Service and ChatNow ensure the smooth operation of these essential front-line services, encourage recruitment of new responders etc.
- Helpdesk deals primarily with a variety of service-related queries, requests for email addresses etc.

An interest in electronic communications and a desire to do meaningful service in a fascinating area is more important than anything else in these roles. Our various IT suppliers provide technical support, so although good basic computer literacy is required, more important to us is an understanding of how people communicate and the desire to help us improve what we do.

As with all Sub-committee vacancies, five years' continuous sobriety and the endorsement of your region or intergroup are required. You should be flexible in time commitments, and be prepared to join us occasionally online as well as attending several meetings per year in York, where accommodation is provided and expenses paid.

For details of where to obtain and return the application form please see the website at https://www.alcoholics-anonymous.org.uk/Members/Service/Vacancies

www.alcoholics-anonymous.org.uk

Or request by email: jennypryke@gsogb.org.uk

If you have questions about the specific responsibilities of service on the Electronic Communications Sub Committee (ECSC), please email the General Service Board Trustee below <u>BEFORE</u> or <u>UPON SUBMITTING YOUR APPLICATION</u>. Thank you!

Norman B, GSB Trustee for Electronic Communications (trustee.eastscotlandregion@gsogb.org.uk)

Archives Sub Committee Vacancies

There are two vacancies on the Archives Sub Committee of the General Service Board.

The Archives Sub Committee works to preserve the history of the Fellowship as well as aiming to develop its network of Regional and Intergroup Archivists. The sub committee reports to the Board through the Trustee responsible for Archives.

Applicants should have a minimum of five years' continuous sobriety, will normally serve for a period of four years, and should be familiar with Conference approved literature, Alcoholics Anonymous, Twelve Steps and Twelve Traditions, and the AA Service Handbook and the AA Structure Handbook for Great Britain.

An interest in AA history, good communication and IT skills along with an ability to work as part of a team would be highly advantageous. Some knowledge and/or experience of archival work would also be useful. The successful candidates would be required to attend up to four meetings a year in York.

Application forms are available from Region Secretaries, GSO or the AA GB website in the Document Library.

If you have questions about the specific responsibilities of service on the Archives Sub Committee, please email the General Service Board Trustee below <u>BEFORE</u> or <u>UPON SUBMITTING YOUR APPLICATION</u>. Thank you!

Clive K, GSB Trustee for Archives (trustee.easternregion@gsogb.org.uk)

75th Anniversary Convention Sub Committee Vacancies

There are two vacancies on the 75th Anniversary Sub Committee of the General Service Board.

At Conference 2016 the General Service Board (GSB) was tasked by Conference to oversee the organisation of a single celebratory convention in 2022 to mark the 75th year of Alcoholics Anonymous in Great Britain.

June 2022 is getting closer and the 75th Anniversary Convention Sub Committee is seeking two additional members in the run-up to the event.

Applicants should have a minimum of five years' continuous sobriety. Members will serve until the sub committee's work is completed (not more than four years), and should be familiar with Conference approved literature, *Alcoholics Anonymous*, *Twelve Steps and Twelve Traditions*, and the *AA Service Handbook* and the *AA Structure Handbook for Great Britain*.

To ensure a convention programme and sober experience that reflect as great a diversity within our Fellowship as possible, the sub committee would be interested particularly in younger candidates and / or members who sobered up before the age of thirty.

The sub committee will meet up to four times a year in York.

Experience of serving on the Committee of one of our National Conventions (Northern, Southern, Welsh, Scottish) would be very helpful.

If you have questions about the specific responsibilities of service on the 75th Anniversary Convention Sub Committee, please email the General Service Board Trustee below BEFORE or UPON SUBMITTING YOUR APPLICATION.

Thank you!

Stevie S, GSB Trustee, 75th Anniversary of AA in Great Britain Convention (trustee.vicechair@gsogb.org.uk)

Notice on the Calendar of Events

Due to the British national lockdown (and those across Continental Europe) which remained in effect as this edition of *AA Service News* was prepared, it contains no Calendar of Events, as there was no reliable way to determine which events would still be planned and no efficient means of verifying all of the necessary information. It is hoped the Calendar can once again be included in the Winter 2020 - 2021 Edition.

AA Conference Approved Books New Items and Revised Prices

AA Comes of Age Soft Back

ALCOHOLICS ANONYMOUS Comes of Age

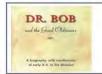
AA Comes Of Age: a brief history of A.A.

Written when nearly half a century had gone by since AA's historic 1955 Convention in St. Louis, when the founding members passed on to the entire Fellowship the responsibility for the Three Legacies

Item code 2121

Price £6.00

Dr Bob and the Good Oldtimers Soft Back



Dr. Bob and the Good Oldtimers Soft Cover

A biography, with recollections of early A.A. in the Midwest

Item Code 2181

Price £6.00

Our Great Responsibility Soft Back



Our Great Responsibility

A selection of Bill W's General Service Conference Talks, 1951 - 1970. 270 pages, softcover with over 60 black & white and colour images. Derived from original audio recordings.

Item Code 6070

Price £6.00

As Bill Sees It



As Bill Sees It

The A.A. Way of Life (selected writings of A.A.'s co-founder).

Item Code 2100

Price £5.00

Twelve Steps and Twelve Traditions Pocket Size



Twelve Steps and Twelve Traditions

How members of Alcoholics Anonymous recover and how the society functions.

Item code 2250

Price £5.00

The Home Group: Heartbeat of AA

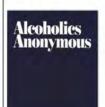


The Home Group: Heartbeat of AA
Selected Stories from the AA Grapevine.

Item Code 2230

Price £5.00

Alcoholics Anonymous Fourth Edition (2001) Hard Back



This is the Big Book

Rumour has it that at Bills suggestion the first edition was printed on very heavy paper to make it look bigger, thicker and therefore seem to be better value for money! Hence the 'Big Book' nickname.

Often described as the basic textbook of our Fellowship the first 164 pages describe our recovery program and have hardly changed since that first edition. The personal stories contained at the back of the book are changed from one edition to the next to reflect changing social situations.

Item Code 2020

Price £8.00

Alcoholics Anonymous Soft Back



Soft Back 4th Edition of The Big Book

Item Code 2040

Price £7.00

The Language of the Heart



The Language of the Heart

Bill W's Grapevine writings.

Item code 2220

Price £7.00

Experience, Strength & Hope



Experience, Strength & Hope

Stories from the first three editions of Alcoholics Anonymous

Item Code 2210

Price £7.00

Pass It On



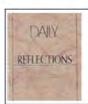
Pass It On

The Story of Bill Wilson and how the A.A. message reached the world.

Item Code 2200

Price £8.00

Daily Reflections



Daily Reflections

This is a book of reflections by A.A. members for A.A. members.

Item Code 2260

Price £5.00

TO ORDER ANY OF THESE BOOKS PLEASE COMPLETE THE FORM BELOW OR SCAN THE QR CODE AT THE BOTTOM OF THE PAGE WHICH WILL TAKE YOU DIRECT TO THE ONLINE LITERATURE SHOP

ITEM	CODE	QUANTITY	PRICE	TOTAL PRICE
AA Comes of Age	2121		6.00	
Dr Bob & the Good Oldtimers	2181		6.00	
Our Great Responsibility	6070		6.00	
As Bill Sees It	2100		5.00	-
Twelve Steps & Twelve Traditions Pocket Size	2250		5.00	
The Home Group	2230		5.00	
Alcoholics Anonymous Hard Back	2020		8.00	
Alcoholics Anonymous Soft Back	2040		7.00	
Language of the Heart	2220		7.00	
Experience, Strength & Hope	2210		7.00	
Pass It On	2200		8.00	
Daily Reflections	2260		5.00	

	TOTAL PAID £
ame:	
ddress:	
P ÷	Postcode

Please send with cheque/PO to General Service Office, PO Box 1, 10 Toft Green, York YO1 7NJ



Shop | Alcoholics Anonymous - Great Britain

Using the camera on your smart phone, point the lens at this QR code and it will show you a link to the website. How to Shop with AA. Use the category links to find the various sections from our literature order form. Use the link and buttons to view the item or to add purchases to your shopping cart.

Seventh Tradition

"Every AA group ought to be fully self-supporting, declining outside contributions."

GENERAL SERVICE OFFICE

"All groups, intergroups and regions should accept responsibility for the funding of the General Service Office. The financial operations at GSO, the methods of accountability to Conference through the Board, and the broad financial strategies adopted on behalf of the Fellowship, are all subject to continuous review."

 Taken from AA GB Conference approved pamphlet "The Pot"

"Services can require committees, Delegates, Trustees and Conferences. They include small voluntary money contributions so that the group, the area, and AA as a whole can function. They range all the way from the cup of

From Regions	Contributions		
April – June 2020	£s		
East of Scotland Region	£ 4,725.00		
Eastern Region	£ 2,866.00		
Glasgow Region	£ 2,042.00		
Highlands & Islands Region	£ 335.00		
London Region North	£ 8,903.00		
London Region South	£ 9,941.00		
Midlands Region	£ 13,565.00		
North East Region	£ 7,825.00		
North West Region	£ 6,777.00		
Scotia Region	£ 10,683.00		
South East Region	£ 1,923.00		
South Midlands Region	£ 2,356.00		
South West Region	£ 6,813.00		
South West Scotland Region	£ 7,577.00		
Wales & Borders Region	£ 12,054.00		
Continental European Region	£ 1,709.00		
Sundry & Unidentifiable	£ 1,461.00		
Receipts			

coffee to AA's General Service Headquarters for national and international action. The sum of *all* these services is AA's Third Legacy"

The Role of GSO

With four thousand groups to service, GSO is the vital administrative centre of our Fellowship, supported by Northern and Southern Service Offices. It produces and distributes AA literature and publications and is responsible for service meetings of Liaison Officers, for Conference and for meetings of the General Service Board (GSB). GSO liaises with and supports European and World Services. It is also responsible for Fellowship Archives. Staff also deal with all telephone calls from members, the media and outside organisations.

⁻AA Comes of Age, page 140

In Memoriam

April - June 2020

Anonymous £ 225,00 In memory of R L

Please note that the opinions expressed in AA Service News may not necessarily represent the view of the General Service Board.

The Editor, AA Service News, GSO, PO Box 1, 10 Toft Green, York YO1 7NJ

Email: editor.aasn@aamail.org

GSO Website: www.alcoholics-anonymous.org.uk

Those in Receipt of AA Service News

Three copies of the print editions of *AA Service News* are posted to the mailing contact for all groups in the GB Service Structure. It is also posted to all intergroup and regional officers and the General Service Board.

If your group is not in receipt of *AA Service News* please contact GSO and check who is the "mail contact" on your group's **PINK FORM** (Registration Form), and if necessary update it. Thank you.