



Chat Now Stats – March 2017

Date	Total	Missed	% Missed	Comments	 % Pos	 % Neg
Jan-17	591	67	11	133	81	19
Feb-17	577	52	9	150	87	13
Mar-17	753	56	7	181	87	13
Apr-17	763	41	6			
May-17	862	50	5.5			