



AA Service News

Summer 2018

No.175

From the General Service Office of Great Britain

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Tradition Seven

Twelve Concepts. Personal Checklist. Following the General Service Conference recommendation in 2006, the original Twelve Concepts Checklist was adapted to reflect the structure of the Fellowship in Great Britain and approved by Conference in 2007:

Concept VIII

The trustees are the principal planners and administrators of overall policy and finance. They have custodial oversight of the separately incorporated and constantly active services, exercising this through their ability to elect all the directors of these entities.

- Do we understand the relationship between the two service entities, the General Service Conference and the General Service Board?
- How can the business term "custodial oversight" apply to the trustees' relationship to the two service entities?
- Does my home group receive GSO's quarterly *AA Service News*?
Subscribe to *SHARE* and *Roundabout*? Do I?

Contributions regarding service in the Fellowship are welcomed from all areas - individuals, groups, intergroups, regions, Sub-committees, GSB.

AA Service News is published in early March, June, September and December each year with deadline dates of the last Friday of January, the last Friday of April, the last Friday of July and the last Friday of October. The General Service Conference report is published each year in the summer issue and Questions and Topics for the following year's Conference in the winter edition.

Share Your Experience!

Are you sending in your Region and Intergroup Minutes and Agendas to aainformation@gsogb.org.uk ?

Conference 2018 Recommendations

Committee No. 1

- 1. Would Conference discuss: a) whether the Fellowship's use of the terminology "closed" and "open" to describe AA meeting attendance restrictions confuses newcomers and thereby detracts from our primary purpose, and b) if required, recommend a better solution?**

The Committee shared experience of the Fellowship's use of the terminology "open" and "closed" and concluded that these terms are confusing to some newcomers when used without definitions.

However, we found that these terms do not necessarily detract from our primary purpose.

The Committee recommends that Groups, Intergroups and the General Service Board minimise the identified confusion to newcomers when publishing AA meeting listings by:

- (a) Moving the definitions of "open" and "closed" to the most prominent position in local and national Where to Find directories.
- (b) Placing "open" and "closed" definitions in the most prominent position for someone browsing for meeting information on the Alcoholics Anonymous GB and local websites.
- (c) Accompanying the terms "open" and "closed" with the definitions as stated on page 74 of the The AA Structure Handbook for Great Britain 2017, anywhere they are used.

As part of the process 12 members of the Committee voted to retain the terms "open" and "closed" and 6 members of the Committee voted to remove the term "closed". Having accepted the majority view the above response to Question 1 was unanimous.

The minority view is that the word "closed", in reference to meetings, should be removed entirely from all AA literature.

Conference passed this recommendation with a simple majority.

2. Review Chapter 4 of the AA Service Handbook for Great Britain 2017 “For AA Members Employed in the Alcoholism Field”.

With reference to our Traditions, especially Tradition 10, this Committee reviewed Chapter 4 of The AA Service Handbook for Great Britain 2017 and recommends the removal of Chapter 4 in its entirety.

The Committee further recommends that there is no need for a pamphlet at this time.

17 For 1 Against

This recommendation was not accepted by Conference.

Committee No. 2

1. Would Conference please discuss and share its experience about Tradition 7 monies being collected electronically?

This Committee recognizes that each group should be autonomous except in matters affecting other groups or AA as a whole (Tradition 4).

The small number of groups that collect Tradition 7 contributions electronically report the following experience:

- a) Evidence of increased contributions outweighs any expense associated with transaction fees. These fees are accounted for as group running expenses
- b) Anonymity has not been compromised
- c) User friendly / ease of use
- d) Cash collection via the pot still available

The majority of groups have no experience of this method of collecting Tradition 7 contributions; however, they express the following reservations:

1. Potential breach of anonymity
2. Personal transaction data may be used for external marketing purposes

3. May be off-putting for the newcomer, other members and the group treasurer
4. Cash needs always to be available to meet day to day group expenses
5. Concerns about abuse, potential fraud, human error and chargebacks (ie payment reversal)

Further research on this is needed. Groups are encouraged to share their experience via the service structure.

If this method of collection becomes more widespread, the Fellowship may need to consider potential changes to existing AA literature.

The vote was unanimous

2. Would Conference discuss, consider and make recommendations on whether "speaker tapes" - audio files and/or podcasts of AA members sharing their experience, strength and hope - could be incorporated into the AA GB website www.alcoholics-anonymous.org.uk?

This Committee recognizes that audio versions of Share and Roundabout submissions are already available on the AA GB website.

Having considered all the responses received, this Committee recommends that audio clips of AA members sharing their experience, strength and hope be added to the website to help carry the message to the newcomer, thus fulfilling our Primary Purpose.

This Committee recommends that Conference directs the General Service Board to assume responsibility for this project and, if possible, to implement this proposal by Conference 2019.

We further recommend that the audio clips be:

- a) short
- b) clearly signposted
- c) reflect the diversity of the Fellowship
- d) and preserve anonymity

The vote was unanimous

All recommendations on Committee No. 2 were passed with a two-thirds plus majority.

Committee No. 3

1. **Would Conference discuss the idea of adding a Voice over Internet Protocol (VoIP) AA Helpline service to the AA GB website?**

This Committee welcomes the idea of adding a Voice over Internet Protocol (VoIP) AA Helpline service to the AA GB website as an additional way for the still suffering alcoholic to contact the Fellowship. However, based on feedback from the Fellowship, we have concerns with:

- a. Possible breach of caller's anonymity.
- b. Possible burden on responders.

We understand that some calls to the 0800 number are already being made using VoIP.

This Committee recommends that the General Service Board undertake a review of the value, cost and feasibility of the idea and present recommendations to Conference 2019.

Carried unanimously

2. **Would the Fellowship discuss, share experience and make recommendations on how we are able to introduce telephone and internet banking at all levels of service, being ever mindful of our current practice of requiring two signatories on each cheque issued.**

Having discussed this question and shared our experience, this Committee notes:

- a. A general trend towards telephone and internet banking;
- b. That guidance has been sought from all levels of service;
- c. The importance of the recommended current practice of requiring two out of three signatories to authorise transactions (pages 79, 82, 90 & 95 of The AA Structure Handbook for Great Britain 2017).

This Committee recommends General Service Board to liaise with Regional Treasurers regarding this issue, with a view to updating the relevant sections of The AA Structure Handbook for Great Britain 2017 and other literature. If possible reporting its progress to Conference 2019.

Carried unanimously

All recommendations on Committee No. 3 were passed with a two-thirds plus majority.

Committee No. 4

1. Inventory Questions

a) Is AA still carrying the message of recovery effectively, i.e. sharing experience, strength and hope, offering sponsorship, talking about the Twelve Steps and Twelve Traditions?

b) Would Conference share its experience on how AA can do this more effectively?

Feedback from our Fellowship indicates that AA is still carrying the message of recovery effectively i.e. sharing experience, strength and hope, offering sponsorship and talking about the Twelve Steps and Twelve Traditions. However, many suggestions were shared on how we can do this even more effectively.

The books *Alcoholics Anonymous*, *Twelve Steps and Twelve Traditions*, together with the Service and Structure Handbooks and our other AA literature, offer guidance and experience on ways to increase our effectiveness.

Furthermore, Committee 4 received many suggestions from our Fellowship including, but not limited to, the following listed in no particular order of importance:

Public Information

- i. Ensuring that AA is known by and accessible to all who need it
- ii. Continuing to support and develop the AA GB Website

- iii. Displaying posters in surgeries, libraries and courts etc. where possible
- iv. Advertising in accordance with Tradition 11
- v. Holding open Public Awareness meetings
- vi. Remembering that PI is the responsibility of Groups, as well as Intergroups, Region and the General Service Board

Newcomers

- i. Actively greeting and engaging with newcomers e.g. in the “meeting before the meeting”
- ii. Ensuring that newcomers feel welcome in the group
- iii. Providing the opportunity for one alcoholic to identify with another
- iv. Carrying the message of recovery

Sponsorship

- i. Using the Big Book, *Alcoholics Anonymous*, as a guide to sponsorship
- ii. Making members aware of those who are willing to sponsor, or temporarily sponsor, others
- iii. Sponsoring into service, referring to our leaflets and handbooks

Home Group

- i. Cultivating fellowship e.g. the “meeting after the meeting”
- ii. Holding Steps and Traditions-focused meetings
- iii. Considering whether there is a variety of meeting formats within an area
- iv. Understanding the vital role of the GSR in linking the group to AA as a whole
- v. Holding regular Group Conscience meetings as well as, and distinct from, Business Meetings
- vi. Discussing Questions for Conference, as a part of ‘the Conscience of AA GB’

Service

- i. Filling vacant service positions, particularly external liaison functions such as PI
- ii. Respecting the “spirit of rotation”
- iii. Encouraging members into service through sponsorship, job-shadowing etc.
- iv. Bringing new members along as observers to all our service and Twelfth Step activities
- v. Increasing the understanding of the Twelve Traditions and Concepts, in support of our Primary Purpose

Personal Responsibility

"I am responsible. When anyone, anywhere, reaches out for help, I want the hand of AA always to be there. And for that I am responsible."

- i. Leading by example
- ii. Putting AA principles into action
- iii. Being active in the Service Structure

Love and Service

In his farewell talk, Dr Bob said: “Our Twelve Steps, when simmered down to the last, resolve themselves into the words “love” and “service”.”

Vote was unanimous.

2. Review new addition “Chat Now Service” to be added to Chapter 3 of the AA Service Handbook for Great Britain 2017.

The Committee recommends that the new addition draft “Chat Now Service” be added to Chapter 3 of the AA Service Handbook for Great Britain, with the following amendments:

- i. Spelling: Change “enquires” to “enquiries”. Line 10.
- ii. Consistency: Capitalise “Online Responder(s)” on Lines 10 & 11.
- iii. Consistency: Change “AAGB” to “AA GB”. Line 2.

- iv. Spelling: Change “program” to “programme”. Line 14.
- v. Change: “and each may also appoint an assistant” to “and may also appoint assistants”. Line 23.

Vote was unanimous.

All recommendations on Committee No. 4 were passed with a two-thirds plus majority.

Committee No. 5

1. Inventory Questions

a) Would Conference share experience and knowledge of the problems surrounding attracting members into Service at their Group and how to encourage Service at Intergroup, especially in rural areas.

- (a) The Committee shared its experience with regards to this problem in rural areas and found that it was common throughout the Fellowship. The major problems identified were:
 - i. The costs of getting to meetings.
 - ii. Not enough sponsorship into service.
 - iii. Lack of knowledge of service positions.
 - iv. Groups that choose not to participate in their local Intergroup.
 - v. Negative perception about Intergroup.
 - vi. Lack of rotation of service positions.

The Committee stresses the importance of attracting people to serve at group and Intergroup level and these are the suggestions that may help enhance this. The Committee found that there is no one solution to this problem. The solutions identified were:

- i. Sponsorship and encouragement into service positions. Sponsors and members to talk about the service they do and how it enhances their recovery.
- ii. Regular and informed business and/or group conscience meetings.

iii. An active GSR is an invaluable asset to the group.

b) Would Conference review the resources available to Intergroups and make recommendations on how best they are used to attract representation at Intergroup by Groups in their area.

(b) The Committee suggests that the recommendations for part (a) are relevant to answer this question in addition to the following list:

- i. Use the AA Structure, Service Handbooks and AA literature which provide guidance for all service positions.
- ii. Intergroup can offer support to groups in keeping their records up to date using the pink forms to ensure that groups can be contacted.
- iii. Car sharing encourages fellowship and may enable more members to attend.
- iv. Intergroup can pay expenses according to the guidance in the AA Service Handbook.
- v. Group members can be encouraged/ invited to attend Intergroup as observers.
- vi. Long serving members can pass on their experience to the newer members.
- vii. Intergroup may consider moving meeting locations around to make them closer to people in rural areas.
- viii. Members of an Intergroup to reach out to outlying and non-attending groups.
- ix. Intergroups may produce a welcome pack to be distributed to GSRs.
- x. It is possible to use online conferencing to enable groups to participate who otherwise might have difficulty.
- xi. Intergroup can send out action points to GSRs or known group contact.

The vote was unanimous

2. Would Conference consider how the Fellowship's social media presence can be improved to enhance AA's ability to carry the message?

Following discussion, the Committee concluded that social media has considerable and far reaching benefits, but it comes with considerable risks. Some of the concerns identified but not limited to the following are:

1. The need to safeguard and preserve our Traditions.
2. Risks to anonymity and privacy.
3. Concerns about private and public bodies extracting data.
4. Failure to adhere to AA's *Hints and Suggestions on Internet Safety*.
5. May discourage some people from seeking person to person support.
6. Lack of clarity and transparency of service providers.

Benefits include but are not limited to the following:

1. Carrying the AA message to the still suffering alcoholic.
2. Enabling increased awareness for the general public and professionals.
3. A medium more accessible to people who may not use other means of communication.
4. 24 hour availability.

The Committee concluded that it was unable to provide a recommendation on how to move forward and therefore requests that the GSB GB look further into this and report back to Conference in 2019 with recommendations.

The vote was unanimous

All recommendations on Committee No. 5 were passed with a two-thirds plus majority.

Committee No. 6

1. **Would Conference share their experiences and make recommendations on:**
 - a. **What can be done when a Group has no named Officers and/or the contact no longer attends?**
 - b. **Is there any way in which the local Intergroup can assist, given that we do not govern but are trusted servants?**
 - c. **Could GSO be asked to carry out an annual review/renewal process for Pink Form details for each Group to remain on the internet listings, Where to Find etc., and also inform the appropriate Intergroup of any significant changes?**

The Committee shared experience and came to these conclusions:

- a) Where some groups have not updated information because they are unaware of the pink form process, we believe that the Fellowship should raise awareness of how groups' details are updated.
- b) We cannot tell groups what to do, but an Intergroup may offer support and can raise awareness through literature and shared experience.
- c) The responsibility for review of the pink form remains with the groups who ought to be encouraged to update their details annually.

Recommendation: Consider amending the Structure Handbook on page 76 *Where to Find AA*, first paragraph as italicised below:

In order to ensure that it remains accurate, *all groups ought to update their pink forms annually. Group Secretaries, or those responsible* are requested to keep the General Service Office informed of any changes in the address of the meeting place, the starting time of the meeting or the telephone contact numbers for the meeting.

In addition to considering updating the AA Structure Handbook, we recommend that any changes be communicated to the Fellowship including, but not limited to the following:

1. Added to the revised pamphlet 'The AA Group'.
2. Included on the pink form.

3. Include an article about the change in the Autumn edition of AA Service News.
4. Include a pink form in the envelope with copies of the Autumn edition of AA Service News
5. This updated guidance also to be included on the website.

Meeting information listed in the AA GB online meeting finder (and microsite meeting listings) could include the date group information was last submitted, as is currently the case with the national *Where to Find*.

The Committee's decision was unanimous.

2. Would the Fellowship share experience of money in AA bank accounts being inaccessible due to signatories having left the group and make recommendations as to how the Fellowship may make access to our funds possible.

Our shared experience is:

There are numerous situations where this has occurred whereby;

1. some group members have been successful in liaising with the bank and releasing the funds
2. groups contacted the bank to establish the requirements necessary to operate the account

Recommendations

Where groups are unable to resolve the issue with the bank, seek further support from their Intergroup, Region or GSO.

For the future, as a preventative measure, the Committee recommends that groups follow the guidelines in the AA Structure Handbook page 79 *Treasurer*, page 82 *Group Money* and page 90 *Intergroup Money*.

The Committee's decision was unanimous.

All recommendations on Committee No. 6 were passed with a two-thirds plus majority.

Six Regions PI meeting Guildford

A Public Information meeting for members across six Regions will be held in Guildford on Sunday 17 June.

It will discuss ideas for dealing with all forms of media, how NOT to go it alone, forming a PI group of service helpers, PI Service News and how it can help, how to access and use the FREE resources from AA.

A PI Materials pack will be available. The venue is Holiday Inn, Egerton Road, Guildford, Surrey, GU2 7XZ.

The gathering will start 11am prompt and end around 4pm. Tea, coffee and lunch will be served. Further information from the PI sub-committee or GSO.

Warrington - without snow

THE latest in a series of joint meetings for those working within the disciplines of Prison and Probation will be held in Warrington on Sunday 1 July.

It is the re-scheduled meeting originally booked for 4 March, but cancelled because of bad weather.

The gathering is aimed at Intergroups and Regions in the Midlands, North East and North West of England, and North Wales. Previous meetings of this kind were held last year in Stirling and Cambridge in September and Swindon in October. It reflects the closer working of the two disciplines to carry the message to offenders within the criminal justice system behind bars, or in the community.

If an Intergroup or Region doesn't have a specific Prison or Probation Liaison Officer, someone interested in working in those areas may attend.

The event will be held at The Hallmark Hotel, Knutsford Old Road, Warrington WA4 2LD, 10am for 10:30am until 2:30pm. Refreshment and lunch are included.

Westminster Parliamentary presentation

THIS year's presentation in the Houses of Parliament will take place on Tuesday 23 October. It will be hosted by Liam Byrne MP, former Labour Chief Secretary to the Treasury.

Last year's event was attended by 51 MPs, Peers and professionals. Organisers emphasise the presentation is not an AA convention, nor a general AA meeting. It is a specific opportunity for Alcoholics Anonymous to tell Members of Parliament and professionals about the work the Fellowship.

GSB Sub-Committee Vacancies

When applying for any of the vacancies below please note that forms are available from Jenny Pryke at GSO, PO Box 1, 10 Toft Green, York, YO1 7NJ; 01904 644 026; jennypryke@gsogb.org.uk or in the Document Library of the AA (GB) website www.alcoholics-anonymous.org.uk.

The Chair, Vice Chair or Secretary of the sponsoring Region or Intergroup must endorse the application by way of a covering letter.

The deadline for ALL applications is 25 August 2018

Vacancies for Literature Sub-Committee

Its role is:-

- To undertake selective review of the content and appearance of the entire range of literature published by the Fellowship in Great Britain.
- To assess its suitability for revision or discontinuance.
- To consider needs for new literature.

The work of the committee is generated by the requirements of Conference, requests from the Fellowship and a systematic, proactive review of current literature and handbooks.

The committee meets up to four times a year in York. Much of the work is done in the interim, by email, generally in partnership with another member of the committee. The sub-committee functions very much as a team to ensure that our literature is of the highest possible standard.

The post is subject to rotation after four years.

It is suggested that applicants would fulfil the following criteria;

- Minimum of five years' continuous sobriety.
- A sound grasp of AA structure, Steps, Traditions, and Concepts.
- Accuracy of written grammar and style.
- Experience in copy-editing, design, document drafting or similar work would be very helpful.
- I.T. skills would be an advantage.
- A personal service history at Intergroup and/or Region.
- Sub Committee applicants should be endorsed by the AA structure i.e. a serving officer of their Intergroup or Region. The serving officer's endorsement should be in the form of a letter attached to the completed nomination form

Denise H, Erik A, Trustees, Literature

Vacancy on the Public Information sub-committee

There is a vacancy for someone to join a committed team which is passionate about carrying the AA message to the public, professionals and the suffering alcoholic at a national, regional and group level.

Our primary functions are to:

- Create a consistent message externally that differentiates AA from other bodies
- Increase awareness of AA with professionals and professional bodies; members of the media and journalists at national level
- Offer support and advice to Regional PI committees and liaison officers
- Provide leadership to the PI network through national projects
- Communicate effectively with the Fellowship

- Comply with the principles and guidelines of AA
- Update the PI website and other PI resources
- Publish the PI Newsletter and Newsletter for Professionals

Role requirements are:

- The position is rotational after four years and requires a minimum of five years' continuous sobriety at the time of applying
- A sound knowledge of the service structure and Traditions of the Fellowship
- To provide guidance on media projects
- To work within PISC Terms of Reference
- To attend two PISC meetings and 'teleconference' meetings

Peter F, Jeff B, Trustees Public Information

Vacancy – Editor Roundabout

Roundabout Magazine is a Sub-Committee of the General Service Board (GSB) of Alcoholics Anonymous. The GSB seeks to appoint a successor to the current editor of Roundabout, AA's monthly magazine in Scotland.

The editor selects material for each month's issue, liaising with Roundabout's editorial team. He/she plans the magazine's layout and content, using QuarkXPress software. A prior knowledge of this software would be desirable but is not essential as training will be given.

The editor is responsible for clearing the final proofs from the printer, ensuring that deadlines are met to guarantee Roundabout is delivered to AA groups by the first week of the month. The Editor chooses and collates articles, graphics, edits copy (text) and writes headlines, keeps a record of contributions and initiates, answers, and files correspondence. He or she writes a 300-word editorial each month.

The monthly production of Roundabout magazine is very much a team effort; it is essential the editor is an experienced team player. Computer and email competence is indispensable. This is a four-year unpaid commitment, although expenses may be claimed. Applicants must have a minimum of five years' continuous sobriety at the time of application. They should be familiar with Conference-approved literature, Alcoholics Anonymous, Twelve Steps and Twelve Traditions, AA Comes of Age, Twelve Concepts and the AA Structure and Service Handbooks for Great Britain.

The editorial team holds quarterly meetings in Glasgow. In addition, there is an annual, national Roundabout Liaison Officers meeting. The day-to-day business of the Team is carried out electronically.

Informal enquiries may be made to the current editor at: editor@aa-roundabout.org.uk

Stevie S, Trustee Roundabout

Vacancy on the Share team

Editor, Share Magazine

SHARE Magazine is a Sub-Committee of the AA General Service Board. The GSB seeks to appoint a successor to the current Editor of Share, AA's monthly magazine in England and Wales.

The Editor selects material for each month's issue, liaising with Share's Editorial Readers and Proof Reader, General Service Office colleagues and production staff at the printers.

The Editor plans the magazine's layout and content, alongside the printers, and is responsible for clearing the final proofs from the printer, ensuring that deadlines are met to guarantee Share is delivered to AA groups by the first week of the month.

The Editor chooses and collates articles, graphics, edits copy (text) and writes headlines, keeps a record of contributions and initiates, answers, and files correspondence. She or he writes a 300-word editorial each month.

The monthly production of SHARE magazine is a team effort; it is essential for the Editor to be an experienced team player. Computer and email competence is indispensable. It would be desirable to have previous editing experience; training will be given.

This is a four-year unpaid commitment, although expenses may be claimed. Applicants must have a minimum of five years continuous sobriety at the time of application. They should be familiar with Conference-approved literature, Alcoholics Anonymous, Twelve Steps and Twelve Traditions, AA Comes of Age, Twelve Concepts and the AA Structure and Service Handbooks for Great Britain.

The Team can hold up to four annual meetings, either in York or by conference-call, including an annual, national SHARE Liaisons Officers' meeting. The day-to-day business of the Team is carried out electronically.

Maxine W, Trustee Share

In Memoriam

West Sussex Intergroup	£47.28	In memory of Les R
Bridport Living Sober Weds	£31.00	In memory of Debbie C
Newcastle-under-Lyme Multigroup	£103.00	In memory of Jason
Eshe Road, Liverpool, Sunday Night	£100.00	In memory of 'Waterloo Frank'
Seaforth Friday Night, Liverpool	£110.00	In memory of 'Waterloo Frank'
Bartle Beginners	£105.10	In memory of Preston Dick
Birmingham	£220.00	In memory of John K
Colwyn Bay	£50.00	In memory of Sailor John

Please note that the opinions expressed in *AA Service News* may not necessarily represent the view of the General Service Board.

The Editor, AA Service News, GSO, PO Box 1, 10 Toft Green, York YO1 7NJ

Email: aanews@alcoholics-anonymous.org.uk

Those in Receipt of AA Service News

Three copies are posted to the mailing contact for all Groups in the GB Service Structure. It is also posted to all Intergroup and Regional officers and the General Service Board.

If your Group is not in receipt of AA Service News please contact GSO and check who is the "mail contact" on your Group's **PINK SHEET** and if necessary update it. Thank you

“Every AA group ought to be fully self-supporting, declining outside contributions.”

GENERAL SERVICE OFFICE

“All groups, intergroups and regions should accept responsibility for the funding of the General Service Office. The financial operations at GSO, the methods of accountability to Conference through the Board, and the broad financial strategies adopted on behalf of the Fellowship, are all subject to continuous review.

Services can require committees, delegates, trustees and Conferences. They include small voluntary money contributions so that the group, the area, and AA as a whole can function. They range all the way from the cup of coffee to AA’s General Service Headquarters for national and international action. The sum of *all* these services is AA’s Third Legacy” - *AA Comes of Age page 140*

The Role of GSO

With four thousand groups to service, GSO is the vital administrative centre of our Fellowship, supported by Northern and Southern Service Offices. It produces and distributes AA literature and publications and is

From Regions Jan-Mar 2018	Contributions £'s
East of Scotland	2,500
Eastern	16,047.00
Glasgow	5,000.00
Highlands & Islands	2,000.00
London North	39,718.00
London South	15,819.00
Midlands	16,220.00
North East	100.00
North West	6,500.00
Scotia	8,000.00
South East	21,211.00
South Midlands	0
South West	6,500.00
SW Scotland	4,000.00
Wales & Borders	0
Continental Europe	0

responsible for service meetings of liaison Officers, for Conference and for meetings of the General Service Board (GSB). GSO liaises with and supports European and World Services. It is also responsible for Fellowship archives. Staff also deal with all telephone calls from members, the media, and outside organisations.

Taken from GB Conference approved pamphlet 'The Pot'